

# Fourth Program Year 4 Action Plan

The CPMP Fourth Annual Action Plan includes the <u>SF 424</u> and Narrative Responses to Action Plan questions that CDBG, HOME, HOPWA, and ESG grantees must respond to each year in order to be compliant with the Consolidated Planning Regulations. The Executive Summary narratives are optional.

## Narrative Responses

## **GENERAL**

#### **Executive Summary**

The Executive Summary is required. Include the objectives and outcomes identified in the plan and an evaluation of past performance.

Program Year 4 Action Plan Executive Summary:

This Year 4 Action Plan implements the fourth year of activities that will address the goals established in the City of Scottsdale 2010/2014 Housing and Human Services Plan (Consolidated Plan.) The term of this Year 4 Action Plan is from July 1, 2013 through June 30, 2014.

The target populations identified in the Consolidated Plan are seniors, persons with disabilities, families with children & youth under 19, victims of domestic violence, adults in crisis, and the homeless. The Consolidated Plan also addresses persons in need of obtaining affordable housing.

Over the next year, the need for programs and services for the target populations identified will continue to grow until the economy begins to recover and the number of available jobs increases. While the needs of the community rise, the availability of resources lessens. Federal, State and local resources continue to decline as budget deficits rise. The City of Scottsdale is committed to providing critical services through continued programs with available resources.

Potential opportunities and challenges during this fourth year include:

- Reduction in federal CDBG funding for housing, community development, and public services
- Reduction in federal HOME funding for affordable housing
- Reduction in federal funding for the Housing Choice Voucher Program
- Reduction in the City's General Fund budget

- Increase in the demand for basic services offered through the community centers due to the state of the economy
- Unknown revenue disbursement from state and possible cuts in revenue
- Unprogrammed CDBG non-public service funds due to receiving only one nonprofit request for funding for public facility improvements
- Possible sale of multi-family units assisted with federal funding

The City's goals and objectives to meet the needs of the community are:

- Administer housing, human services, and community development resources to provide opportunities to low and moderate-income people for safe and sanitary housing, self-sufficiency, social services, economic growth, and reasonable accommodations for persons with disabilities
- Leverage a variety of state, local, and private resources, including the coordination of over 800 volunteers, to respond to human service needs and provide opportunities for people to connect to each other and to the City through social and recreational interaction, volunteering, and emergency and support services

The key strategic objectives outlined in the Consolidated Plan and proposed to be addressed in this Year 4 Action Plan include:

- Administer housing, human services, and community development resources to provide opportunities to low and moderate-income persons
- Increase the quality of owner-occupied housing through housing rehabilitation assistance to low and moderate-income households
- Preserve and improve habitability of owner-occupied housing through emergency home repair and roof repair assistance
- Increase homeownership through Family Self-Sufficiency, Section 8
   Homeownership Assistance Program (HOAP), down-payment assistance
   through American Dream Down Payment Initiative (ADDI) and Community
   Land Trust opportunities
- Preserve affordability of quality rental housing through the Section 8 Housing Choice Voucher (HCV) Program
- Increase the supply of quality affordable transitional housing by assisting non-profits in the acquisition and rehabilitation of housing
- Increase the supply of affordable owner-occupied housing through Community Land Trust Homeownership
- Participate in and support the regional Continuum of Care efforts to serve the homeless through financial support to:
  - Local providers of transitional housing
  - o Local emergency facilities for victims of domestic violence
  - Regional shelters for the homeless

Support to local and regional homeless and transitional shelters including:

- Central Arizona Shelter Services (CASS)
- o Chrysalis Shelter for Victims of Domestic Violence
- o A New Leaf: East Valley Men's Shelter
- o A New Leaf: La Mesita Family Shelter
- Homeward Bound
- Save the Family
- UMOM New Day Centers, Inc.
- o Family Promise Greater Phoenix: Family Promise Emergency Shelter
- Provide funding assistance and licensee agreements to non-profit providers of services to Scottsdale's youth, seniors, special needs populations, victims of domestic violence, persons and families in crisis, and disabled persons
- Address increased needs through best practices in management of programs, funding, facilities, and license agreements
- Improve quality of life through connectivity-people to services
- Provide access to basic needs
- Provide prevention assistance through:
  - Intake and referral
  - o Emergency rent and mortgage assistance
  - Emergency utility assistance
- Promote self-sufficiency, mitigate the causes of poverty and support independent living through the Family Self-Sufficiency Program (FSS)
- Improve quality of life through education, recreation, and socialization

This Year 4 Annual Action Plan will focus on the allocation of CDBG and HOME funds to address strategic objectives and will also describe the proposed use of other federal and local resources, which are awarded in the same funding allocation process as the HUD grants which include:

- Housing Choice Voucher Program\*
- General Funds anticipated to be budgeted for:
  - Brokerage services services provided by non-profit agencies within City of Scottsdale Human Service Centers
  - Domestic Violence Shelter Services shelter services for domestic violence victims
  - Regional Shelter Services temporary housing for homeless persons within Maricopa County
  - Legal Services access to legal counsel as well as evaluation and enforcement of rights
  - Senior Services public services for Scottsdale residents 60 years of age or older

<sup>\*</sup>Funding received from HUD through an Annual Contributions Contract, not included in the City's annual allocation process

- Scottsdale Cares funding anticipated to be budgeted for activities that:
  - o Promote the positive development of youth, adults, and/or seniors
  - o Strengthen the capability of families and the self-sufficiency of adults
  - o Assist Scottsdale residents of all ages to address crisis needs
- Endowment funding anticipated to be budgeted for activities that:
  - Carry out the purposes of community projects and programs for the public good within the City
  - Support City of Scottsdale youth programs

The basis for the assignment of priority is as follows:

The City will address the community's human service, housing, and community development needs during this year based on the priority needs identified in the Consolidated Plan Three categories of needs include:

- *High priority:* The need for projects or programs in high priority categories is generally recognized as:
  - Significant
  - Appropriate to available funding sources
  - Addressable with available funding levels and
  - Within the capacity of the locality or agency to accomplish
- Medium priority: The need for projects or programs in medium priority categories is considered to be important enough to address if appropriate funding were to become available during the planning period but:
  - Less urgent than other needs
  - Not clearly appropriate to the objectives of the federal or local funding available
- Low priority: The need for projects in low priority categories will not be addressed during this planning period because it is considered to be:
  - Less critical than other identified needs
  - Inappropriate to the public objectives of the locality or the funding sources available
  - Beyond the capacity locally available to successfully address the problem
  - Beyond the cost of resources reasonably expected to be available

A summary of federal and local resources anticipated to be available and allocated in FY 2013/2014 is illustrated on page 7. Activities to be funded in Year 4 are described on: Pg. 12-19 Housing; Pg. 19-21 Homeless Prevention; Pg. 21-23 Community Development; and Pg. 23 Non-Homeless Special Needs.

#### **General Questions**

- 1. Describe the geographic areas of the jurisdiction (including areas of low-income families and/or racial/minority concentration) in which assistance will be directed during the next year. Where appropriate, the jurisdiction should estimate the percentage of funds the jurisdiction plans to dedicate to target areas.
- 2. Describe the basis for allocating investments geographically within the jurisdiction (or within the EMSA for HOPWA) (91.215(a)(1)) during the next year and the rationale for assigning the priorities.
- 3. Describe actions that will take place during the next year to address obstacles to meeting underserved needs.
  - 4. Identify the federal, state, and local resources expected to be made available to address the needs identified in the plan. Federal resources should include Section 8 funds made available to the jurisdiction, Low-Income Housing Tax Credits, and competitive McKinney-Vento Homeless Assistance Act funds expected to be available to address priority needs and specific objectives identified in the strategic plan.

Program Year 4 Action Plan General Questions response:

 The jurisdictional boundaries for this Annual Action Plan coincide with the corporate boundaries of the City of Scottsdale. The following maps of Scottsdale are included as attachments to this Plan: City Boundaries; Low-Moderate Income Census Tracts and Block Groups; Minority Concentration; Hispanic Concentration-all races.

This action plan covers local and CDBG funding to some facilities outside of Scottsdale where the need is regional and the share of Scottsdale's investment is less than or equal to Scottsdale's proportional share of the regional population. These facilities include:

- Central Arizona Shelter Services (CASS) Regional Single Adult Shelter Improvements
- A New Leaf: East Valley Men's Shelter
- A New Leaf: La Mesita Family Shelter
- UMOM New Day Centers, Inc. (UMOM) Regional Emergency Shelter Services
- Community Bridges Mobile Community Outreach and Crisis Stabilization Services
- 2. CDBG investments will generally be targeted to income-eligible persons citywide, rather than to targeted neighborhoods. However, with the exception of persons with disabilities and victims of domestic violence who are presumed to be low-income, the majority of beneficiaries will reside in Census Tracts south of Indian Bend Road. This area coincides with the South Scottsdale Revitalization Area and is served by an interdepartmental city task force that coordinates the City's revitalizations efforts. Two neighborhoods in this area that have higher percentages of minority and lower-income

residents are served by the Vista del Camino Center (85257 zip code) and the Paiute Neighborhood Center (85251 zip code). These neighborhoods are areas of focus for Human Services, brokerage agencies, and HOME investments in acquisition and rehabilitation of multifamily developments.

- 3. Obstacles to underserved needs relative to the City are:
  - The geographic shape of Scottsdale
  - The relative age of the built environment in the southern part of the community compared to the newer and larger master-planned, northern area of the City
  - The continued depreciation of residential properties
  - The number of foreclosed properties and continued deterioration of neighborhoods
  - The aging of residents in the community
  - The growing population of Scottsdale
  - The decrease in Federal, State and local funding, and
  - The Economic conditions
  - The increase in requests for service with the continuing decrease in resources

To address these obstacles during the next year, the City will:

- Continue increased levels of code enforcement to preserve neighborhoods
- Fund programs offering rehabilitation to preserve older housing stock
- Provide referral services to HUD-approved housing counselors for foreclosure prevention assistance
- Fund non-profit agencies to provide programs and services to the elderly and frail elderly
- Increase services for basic needs
- Continue to target capital improvements including but not limited to:
  - Neighborhood oriented public improvements,
  - Continued revitalization of the McDowell Road corridor
  - Continue to provide services to homeowners, including but not limited to:
    - Housing rehabilitation, roof repair and replacement and emergency repair services to low-income households
    - Home ownership counseling and purchase assistance
    - Rental assistance (Section 8 Housing Choice Voucher Program)
    - Homeownership Assistance Program (HOAP)
    - Tax counseling assistance at Senior Centers and Paiute Neighborhood Center
- 4. The City of Scottsdale utilizes federal CDBG, HOME, ADDI and Section 8 Housing Choice Voucher programs to assist low-income persons. On a local level, Scottsdale allocates General Funds for brokerage services, domestic violence shelter services, legal services, regional shelter services, and senior services and allocates Endowment funds for community projects and youth programs. In addition, the City allocates Scottsdale Cares funds to promote positive development and self-sufficiency, and address crisis needs.

Scottsdale Cares is a utility bill donation program that allows residents to donate \$1 on every utility bill to be allocated to social service agencies.

Resource	Dollar Amount
CDBG*	\$ 1,446,949
HOME**	\$ 250,943
Scottsdale Cares (Utility Bill Donation Program)	\$ 140,000
Local General Funds	\$ 200,000
Local Endowment Fund	\$ 6,000
Section 8 Housing (includes HAP, Admin, FSS Coordinator Grant)	\$ 5,997,708
TOTAL***	\$ 8,041,600

<sup>\*</sup>Includes \$199,113 of 2012/2013 un-programmed funds and \$352,620 reprogrammed CDBG funds

#### **Managing the Process**

- 1. Identify the lead agency, entity, and agencies responsible for administering programs covered by the consolidated plan.
- 2. Identify the significant aspects of the process by which the plan was developed, and the agencies, groups, organizations, and others who participated in the process.
- 3. Describe actions that will take place during the next year to enhance coordination between public and private housing, health, and social service agencies.

Program Year 4 Action Plan Managing the Process response:

1. For CDBG, the City of Scottsdale is the lead agency with contractual responsibility resting with the City Council. Michelle Albanese, Community Assistance Manager is the staff liaison for CDBG. She can be reached at (480) 312-2309 or <a href="mailto:m

For the Maricopa HOME Consortium, the lead agency is Maricopa County Community Development. Scottsdale receives HOME funds through an IGA with the County and other suburban cities and towns. Michelle Albanese, Community Assistance Manager, is also Scottsdale's staff liaison to the Maricopa HOME Consortium.

2. Significant process steps for the Year 4 Action Plan were developed by assembling a staff consultation team and through extensive citizen participation.

Consultation - Scottsdale Annual Action Plan Development Team:

<sup>\*\*</sup>Includes \$41,570 of 2012/13 Un-programmed HOME funds and HOME administration of \$13,086

<sup>\*\*\*</sup>CDBG, HOME and Section 8 Housing Choice Voucher Program funds are only estimates, as actual FY 2013/14 allocation amounts have not been released by HUD

- Justin Boyd, Housing Coordinator, Annual Action Plan Coordinator, Community Assistance Office, (480) 312-2479
- Michelle Albanese, Community Assistance Manager for Housing Choice Vouchers, CDBG and HOME, Citizen Participation Plan and staff to the Human Services Commission and City Council for these functions, Community Assistance Office, (480) 312-2309
- Jan Cameron, Parks, Recreation and Human Services Director, (480) 312-1011
- Sheree Bouchee, Senior Grants Program Specialist, Community Assistance Office, (480) 312-7744
- Michael Cardenas, Senior Grant Program Specialist, Community Assistance Office, (480) 312-2576
- Diane Mahinthorathep, Grants Accountant Community Assistance Office, (480) 312-7830
- Scottsdale City Council
- Scottsdale Human Services Commission
- Human Services staff
- 3. The City of Scottsdale will continue to coordinate with other housing and community development agencies in achieving the goals of the Year 4 Action Plan and the Consolidated Plan, including:
  - a. continued participation in the Maricopa HOME Consortium,
  - b. continued participation on the MAG Continuum of Care committees and
  - c. consulted with the Human Service Commission to review activities of the CDBG/HOME programs.

## **Citizen Participation**

- 1. Provide a summary of the citizen participation process.
- 2. Provide a summary of citizen comments or views on the plan.
- 3. Provide a summary of efforts made to broaden public participation in the development of the consolidated plan, including outreach to minorities and non-English speaking persons, as well as persons with disabilities.
- 4. Provide a written explanation of comments not accepted and the reasons why these comments were not accepted

Program Year 4 Action Plan Citizen Participation response: (See Citizen Participation Plan for the Maricopa Home Consortium)

- 1. Participation
  - A public meeting before non-profit service providers regarding the 2013/2014 funding allocation process was held on October 3, 2012.
  - Public presentations were made by applicants for CDBG, HOME, Scottsdale Cares, General Funds and Endowment on February 5, 2013 and February 7, 2013.
  - A Public hearing before the Human Services Commission was held on March 14, 2013 and another Public Hearing will be held on March 28, 2013 for recommendations of funding allocations

- A public notice on availability of the draft Year 4 Annual Action Plan document and an opportunity for citizen comment was published in the Arizona Republic, Wednesday, March 20, 2013.
- A public hearing before the Scottsdale City Council will be held on April 9, 2013, to request approval of the 2013/2014 Year 4 Annual Action Plan.

#### 2. Efforts to Broaden Access to Information

 Community Assistance Office, 7515 East First Street, Scottsdale, AZ, 85251

Michelle Albanese, Community Assistance Manager, (480) 312-2309 http://www.scottsdaleaz.gov/departments/Community Services/Human Services/Community Assistance.asp

- Notice of Hearings
  - The October 3, 2012 meeting was advertised in the the Arizona Republic, the City website, and by direct mail to all prior applicants and interested parties
  - Human Services public meetings were posted as regular notices by the City Clerk
  - The April 9, 2013, City Council Notice will be published in the Arizona Republic and posted as a regular notice by the City Clerk.
- Access to Meetings: All meetings of City Council, boards and commissions are publicly noticed and are open to reasonable accommodation with prior arrangement.
- The Draft of the Year 4 Annual Action Plan was made available at all five libraries and the Community Assistance Office:
  - Arabian 10215 E. McDowell Mtn. Ranch Rd. Scottsdale, AZ 85255
  - Civic Center 3839 N. Drinkwater Blvd. Scottsdale, AZ 85251
  - Mustang 10101 North 90th Street Scottsdale, AZ 85258
  - Palomino
     12575 E. Via Linda
     Scottsdale, AZ 85259
  - Appaloosa 7377 E. Silverstone Drive Scottsdale, AZ 85255

- Community Assistance Office 7515 E. 1<sup>st</sup> St. Scottsdale, AZ 85251
- 3. Comments from Citizens -
- 4. Comments not accepted -

#### **Institutional Structure**

Describe actions that will take place during the next year to develop institutional structure.

Program Year 4 Action Plan Institutional Structure response:

Current plans for further development of the delivery system for housing and community development include:

- Program delivery
  - o Homeownership
  - Housing rehabilitation
  - Rental Assistance (HCV Program)
  - o Family Self-Sufficiency Program
- Maximizing community resources for revitalization

Development of other community resources is ongoing and will continue to include:

- Regional cooperation in:
  - The Maricopa HOME Consortium
  - o The MAG Continuum of Care Committee on Homelessness and
  - The East Valley Needs Assessment
- Local initiatives, including:
  - o Brokerage licenses to non-profit service providers in City facilities
  - o The Scottsdale Cares utility donation program
  - o General Fund allocations to regional homeless facilities and
  - Endowment Fund allocations for community projects and programs for the public good

## Monitoring

Describe actions that will take place during the next year to monitor its housing and community development projects and ensure long-term compliance with program requirements and comprehensive planning requirements.

Program Year 4 Action Plan Monitoring response:

Monitoring begins with the application process for the development of the Annual Action Plan.

- Each application for funding is reviewed for compliance with national objectives, eligibility, and the Consolidated Plan.
- The Human Services Staff Evaluation Sheet is provided to the agency and the Human Services Commission prior to the annual review of funding requests. This document identifies issues related to prior year audits, budget, performance measures, past performance, and follow-up questions for clarification.
- The Human Services Commission evaluates proposals and makes a formal funding recommendation to City Council; City Council approves funding awards.

The second monitoring step will be the review of invoices for reimbursement of costs incurred against the grant. This will occur before reimbursements are authorized for contracted work performed.

The more formal monitoring will begin with a risk assessment of all grant-funded projects and subrecipient contracts. The risk assessment will consider:

- size of the grant contract
- changes in organizational structure, and
- how long it has been since the last on-site monitoring
- for HOME funded multifamily projects, the risk assessment also identifies whether it has been more than two years since the last on-site minitoring.

Based on the risk assessment, there are three possible options:

- Review of monthly invoices only
- Desk review
- On-site monitoring. An on-site monitoring follows a formal monitoring checklist and may result in:
  - findings
  - concerns, or
  - suggestions for improvement.

Agencies will be given an opportunity to address concerns and correct any findings.

The need for follow-up review will be considered in the risk assessment for the next year and corrections to prior year findings are specifically included in the subsequent monitoring.

#### **Lead-based Paint**

Describe the actions that will take place during the next year to evaluate and reduce the number of housing units containing lead-based paint hazards in order to increase the inventory of lead-safe housing available to extremely low-income, low-income, and moderate-income families, and how the plan for the reduction of lead-based hazards is related to the extent of lead poisoning and hazards.

Program Year 4 Action Plan Lead-based Paint response:

With the establishment of the City's owner-occupied Rehabilitation Program, the City has developed procedures for identifying homes with lead-based paint and treating them in compliance with the Residential Lead-Based Paint Hazard Reduction Act of 1992 (Title X) and subsequent changes in September 1999.

It is estimated that 35,691 units in Scottsdale were constructed prior to 1978. Any household with a child under the age of six receiving federal funding and living in a pre-1978 housing unit requires lead-based paint testing be performed on the unit Children under six who live in pre-1978 housing are at an elevated risk of suffering lead poisoning.

Scottsdale will continue to test homes constructed prior to 1978, receiving federal assistance, for lead-based paint in compliance with 24 CFR part 35, at the time households seek assistance from the City. Additionally, all program participants are provided the required lead-based paint brochure.

## HOUSING

## **Specific Housing Objectives**

\*Please also refer to the Housing Needs Table in the Needs.xls workbook.

- 1. Describe the priorities and specific objectives the jurisdiction hopes to achieve during the next year.
- 2. Describe how Federal, State, and local public and private sector resources that are reasonably expected to be available will be used to address identified needs for the period covered by this Action Plan.

Program Year 4 Action Plan Specific Objectives response:

The following chart lists those housing activities that will involve some specific participation by the City of Scottsdale in their implementation.

Year-Four Short-term housing objectives								
Housing Choice Vouchers/CDBG/ HOME/ADDI		Source	Allocation	Unit of Measure	Outcome			
City of Scottsdale Housing Choice Voucher Rental Assistance (HAP payments)		Section 8	\$5,515,752	Units Leased	735 households			

City of Scottsdale, Community Assistance Office - Housing Rehabilitation Program		CDBG	\$440,000	Units rehabilitated	12 households
City of Scottsdale, Community Assistance Office - Emergency Repair Program		CDBG	\$150,000	Units repaired	45 households
City of Scottsdale, Community Assistance Office – Roof Repair & Replacement Program		CDBG	\$60,000	Units repaired	10 households
Newtown Community Development Corporation – Scottsdale Community Land Trust	*	НОМЕ	\$493,189	Units acquired/rehab	6 households
Save the Family – Affordable Rental Movement	**	НОМЕ	\$361,848	Units acquired	2 households
*Includes \$858 FY 08/09 ADDI allocation, \$152,331 FY 11/12 HOME allocation, \$340,000 FY 12/13 HOME allocation **Includes \$7,439 HOME allocation FY 10/11 and \$354,409 HOME allocation FY12/13					

					Scottsdale	e	1		T	1		_
		ng Ne	eeds Table eds	Current Number of People	Cumulative	Priority Need?	Year Four Action Plan	Fund Source	# of people in lead- based Housing	# of people with HIV/ AIDS SEE NOTE	# of people who are disabled	# of people w/ racial/ ethnic need
			NUMBER OF HOUSEHOLDS	904					0		40	21
			Any housing problems	584	660	High	132	Sec 8				
		<u> </u>	Cost Burden > 30%	584	640	High	128	Sec 8				
		Elderly	Cost Burden >50%	519	20	High	4	Sec 8				
		Ą.										
			NUMBER OF HOUSEHOLDS	625					0		42	74
		Small Related	Any housing problems	540	925	High	185	Sec 8				
		Re	Cost Burden > 30%	515	800	High	160	Sec 8				
		Smal	Cost Burden >50%	475	125	High	25	Sec 8				
		B.										
			NUMBER OF HOUSEHOLDS	143					0		3	6
		Related	Any housing problems	143	75	High	15	Sec 8				
		. Rel	Cost Burden > 30%	123	55	High	11	Sec 8				
		Large	Cost Burden >50%	103	20	High	4	Sec 8				
正	님	ن										
30% MFI	Renter	er olds	NUMBER OF HOUSEHOLDS  Any housing problems	1380								
× 3C	I. R	D. oth( hsh	Any housing problems	965		Low						

			Cost Burden > 30%	955		Low					
			Cost Burden >50%	925		Low					
			NUMBER OF HOUSEHOLDS	1340					2	2	8
			Any housing problems	945	130	High	26	CDBG			
		<u> </u>	Cost Burden > 30%	945	15	High	3	CDBG			
		Elderly	Cost Burden >50%	690	115	High	23	CDBG			
		- K									
		ъ	NUMBER OF HOUSEHOLDS	554					1	1	1
		Small Related	Any housing problems	449	10	High	2	CDBG			
		≡ Re	Cost Burden > 30%	449	5	High	1	CDBG			
			Cost Burden >50%	414	5	High	1	CDBG			
		B.	NUMBER OF HOUSEHOLDS	Ec							
		þ		59	1.0			00.00	1	1	1
		Large Related	Any housing problems	55	10	High	2	CDBG			
		ge R	Cost Burden > 30%	45	5	High	1	CDBG			
			Cost Burden >50%	45	5	High	1	CDBG			
		S.	NUMBER OF HOUSEHOLDS	785							
		All other hsholds	Any housing problems	550		Low					
	L	ler h	Cost Burden > 30%	550		Low					
	Owner	≡ ot	Cost Burden >50%	515		Low					
	II. C	D. A									
			NUMBER OF HOUSEHOLDS	1114					0	14	16
			Any housing problems	909	355	High	71	Sec 8			
		ج	Cost Burden > 30%	899	315	High	63	Sec 8			
		Elderly	Cost Burden >50%	688	40	High	8	Sec 8			
		₹									
		ъ	NUMBER OF HOUSEHOLDS	700					0	19	10
		Small Related	Any housing problems	675	705	High	141	Sec 8			
		≡ Re	Cost Burden > 30%	655	83	High	121	Sec 8			
			Cost Burden >50%	290	33	High	4	Sec 8			
		ed B.	NUMBER OF HOUSEHOLDS	100							
H		Related		180	0.5	11:-1	10	G a a O	0	9	4
30-50% MFI	ıter	Large R	Any housing problems  Cost Burden > 20%	180	95 67	High	19	Sec 8			
0-20	Renter	. Lar	Cost Burden > 50%	100		High	11	Sec 8			
Ś	i.	ij	Cost Burden >50%	55	28	High	8	Sec 8			

		qs	NUMBER OF HOUSEHOLDS	954							
		All other hsholds	Any housing problems	904		Low					
		er h	Cost Burden > 30%	894		Low					
		l oth	Cost Burden >50%	684		Low					
		D. Al									
			NUMBER OF HOUSEHOLDS	2015					2	2	4
			Any housing problems	989	50	High	10	CDBG			
			Cost Burden > 30%	989	36	High	8	CDBG			
			Cost Burden >50%	544	10	High	2	CDBG			
		Elderly									
		. Eld									
		A.	NUMBER OF HOUSEHOLDS	690					2	2	4
		pə	Any housing problems	525	50	High	10	CDBG	2	2	4
		Small Related	Cost Burden > 30%	525	10	High	2	CDBG			
		lall F	Cost Burden > 50%	430	40	High	8	CDBG			
		B. Sn	COST BUILDING 7 50 70	150	10	riigii	O	СБВС			
		3	NUMBER OF HOUSEHOLDS	115					1	1	2
		ted	Any housing problems	105	40	High	8	CDBG			
		Rela	Cost Burden > 30%	80	10	High	2	CDBG			
		Large Related	Cost Burden >50%	55	30	High	6	CDBG			
		C. Li									
			NUMBER OF HOUSEHOLDS	485							
		ther hsholds	Any housing problems	410		Low					
	er	her	Cost Burden > 30%	410		Low					
	Owne	All ot	Cost Burden >50%	305		Low					
	II. (	D. A									
			NUMBER OF HOUSEHOLDS	1015					0	2	4
			Any housing problems	755	235	High	47	Sec 8			
		۸	Cost Burden > 30%	745	225	High	45	Sec 8			
		Elderly	Cost Burden >50%	245	10	High	2	Sec 8			
		IA. E									
ΙΞ		Small Related A.	NUMBER OF HOUSEHOLDS	1495					0	17	10
50-80% MFI	T.	II Re	Any housing problems	1030	530	High	106	Sec 8			
-80%	I. Renter	Sma.	Cost Burden > 30%	930	495	High	99	Sec 8			
50	I. F	B9	Cost Burden >50%	130	25	High	5	Sec 8			

			NUMBER OF HOUSEHOLDS	284					0	1	1
		ated	Any housing problems	184	45	High	9	Sec 8			
		Large Related	Cost Burden > 30%	74	15	High	3	Sec 8			
		arge	Cost Burden >50%	0	30	High	6	Sec 8			
		C. L									
			NUMBER OF HOUSEHOLDS	2510							
		sp	Any housing problems	1925		Low					
		lohsi	Cost Burden > 30%	1915		Low					
		h Jer	Cost Burden >50%	349		Low					
		All other hsholds									
		D. A									
			Any housing problems	1282	90	High	18	CDBG			
		<u>&gt;</u>	Cost Burden > 30%	1282	46	High	16	CDBG	1		
		Elderly	Cost Burden >50%	510	4	High	2	CDBG	ı		
		Ą.									
		В	NUMBER OF HOUSEHOLDS	1499					2	2	4
		Small Related	Any housing problems	1103	60	High	12	CDBG			
		all Re	Cost Burden > 30%	1094	20	High	4	CDBG			
		Sma	Cost Burden >50%	570	30	High	6	CDBG			
1		B.									
		p	NUMBER OF HOUSEHOLDS	294					1	1	2
		Related	Any housing problems	239	40	High	8	CDBG			
			Cost Burden > 30%	199	5	High	1	CDBG			
		Large	Cost Burden >50%	65	35	High	7	CDBG			
		ن ن									
			NUMBER OF HOUSEHOLDS	1184							
		er	Any housing problems	849		Low					
	Owner	D. All other hsholds	Cost Burden > 30%	849		Low					
	II. O	J. Al Ishol	Cost Burden >50%	400		Low					

The following is a list of resources that may be available and utilized by the City or private non-profit or for-profit housing providers in the next year. No numeric goals are proposed for these resources. However, housing assisted by these resources will be reported in the Consolidated Annual Performance and Evaluation Report (CAPER) and counted toward overall five-year goals.

- FSS escrow accounts
- Affordable Housing Bonds
- Section 8 Homeownership Assistance Program (HOAP)
- Arizona Homebuyer Solutions
- Individual Development Accounts
- Individual Development Empowerment Accounts
- Private loans and equity

#### **Needs of Public Housing**

- 1. Describe the manner in which the plan of the jurisdiction will help address the needs of public housing and activities it will undertake during the next year to encourage public housing residents to become more involved in management and participate in homeownership.
- 2. If the public housing agency is designated as "troubled" by HUD or otherwise is performing poorly, the jurisdiction shall describe the manner in which it will provide financial or other assistance in improving its operations to remove such designation during the next year.

Program Year 4 Action Plan Public Housing Strategy response:

The City of Scottsdale does not own any public housing units; however, the Scottsdale Housing Authority (SHA), through the Community Assistance Office, administers the Section 8 Housing Choice Voucher (HCV) Program. The SHA separately adopts a Five Year and Annual Agency Plan which describes the operation of the Section 8 HCV rental assistance program, the Section 8 Homeownership Assistance Program (HOAP) and the Family Self-Sufficiency Program (FSS.)

The SHA has consistently received designation as a "High Performer" in its annual audit of the Section 8 Management Assessment Program (SEMAP.)

The primary goal for the HCV Program for the upcoming year, given proposed deep funding cuts, will be to preserve as many Housing Choice Vouchers as possible, up to a maximum of 735 per month. The SHA will provide assistance to the number of families (vouchers) that may be funded with the monthly allocation amount provided by HUD.

#### **Barriers to Affordable Housing**

Describe the actions that will take place during the next year to remove barriers to affordable housing.

Program Year 4 Action Plan Barriers to Affordable Housing response:

The following actions will be taken during the upcoming year to address barriers to affordability:

 Administer programs to support property maintenance for senior, disabled, and low-income homeowners.

- Manage federal assistance:
  - Acquisition of housing to preserve affordability.
  - Housing rehabilitation, roof repair and replacement, and emergency repair assistance to extend the livability of owneroccupied housing.
  - Homeownership assistance through:
    - Section 8 FSS escrow accounts
    - Homebuyer education
    - Section 8 Homeownership Assistance Program (HOAP)
    - Down payment assistance through American Dream Down payment Initiative
    - Homebuyer Assistance through Scottsdale Community Land Trust Program, and
  - Rental Assistance through:
    - o Housing Choice Voucher Program.

#### **HOME/American Dream Down payment Initiative (ADDI)**

- 1. Describe other forms of investment not described in § 92.205(b).
- 2. If the participating jurisdiction (PJ) will use HOME or ADDI funds for homebuyers, it must state the guidelines for resale or recapture, as required in § 92.254 of the HOME rule.
- 3. If the PJ will use HOME funds to refinance existing debt secured by multifamily housing that is that is being rehabilitated with HOME funds, it must state its refinancing guidelines required under § 92.206(b). The guidelines shall describe the conditions under which the PJ will refinance existing debt. At a minimum these guidelines must:
  - a. Demonstrate that rehabilitation is the primary eligible activity and ensure that this requirement is met by establishing a minimum level of rehabilitation per unit or a required ratio between rehabilitation and refinancing.
  - b. Require a review of management practices to demonstrate that disinvestments in the property has not occurred; that the long-term needs of the project can be met; and that the feasibility of serving the targeted population over an extended affordability period can be demonstrated.
  - c. State whether the new investment is being made to maintain current affordable units, create additional affordable units, or both.
  - d. Specify the required period of affordability, whether it is the minimum 15 years or longer.
  - e. Specify whether the investment of HOME funds may be jurisdiction-wide or limited to a specific geographic area, such as a neighborhood identified in a neighborhood revitalization strategy under 24 CFR 91.215(e)(2) or a federally designated Empowerment Zone or Enterprise Community.
  - f. State that HOME funds cannot be used to refinance multifamily loans made or insured by any federal program, including CDBG.
- 4. If the PJ is going to receive American Dream Down payment Initiative (ADDI) funds, please complete the following narratives:

- a. Describe the planned use of the ADDI funds.
- b. Describe the PJ's plan for conducting targeted outreach to residents and tenants of public housing and manufactured housing and to other families assisted by public housing agencies, for the purposes of ensuring that the ADDI funds are used to provide down payment assistance for such residents, tenants, and families.
- c. Describe the actions to be taken to ensure the suitability of families receiving ADDI funds to undertake and maintain homeownership, such as provision of housing counseling to homebuyers.

Program Year 4 Action Plan HOME/ADDI response:

This section is addressed in the Maricopa HOME Consortium Consolidated Plan 2010/2014 & Year 4 Action Plan. Maricopa County serves as the *Lead Agency* for the Maricopa HOME Consortium. The Consortium's Consolidated Plan establishes the Strategy and Action Plan for housing activity for the HOME Consortium and, specifically, the use of HOME/ADDI funding as the resources for the implementation of that Plan. The HOME match requirements are also defined in the Consortium's Plan. As mentioned previously, that Consortium Consolidated Plan is incorporated by reference in this plan.

#### HOMELESS

#### **Specific Homeless Prevention Elements**

\*Please also refer to the Homeless Needs Table in the Needs.xls workbook.

- Sources of Funds—Identify the private and public resources that the jurisdiction expects to receive during the next year to address homeless needs and to prevent homelessness. These include the McKinney-Vento Homeless Assistance Act programs, other special federal, state and local and private funds targeted to homeless individuals and families with children, especially the chronically homeless, the HUD formula programs, and any publicly-owned land or property. Please describe, briefly, the jurisdiction's plan for the investment and use of funds directed toward homelessness.
- Homelessness—In a narrative, describe how the action plan will address the specific objectives of the Strategic Plan and, ultimately, the priority needs identified. Please also identify potential obstacles to completing these action steps.
- 3. Chronic homelessness—The jurisdiction must describe the specific planned action steps it will take over the next year aimed at eliminating chronic homelessness by 2012. Again, please identify barriers to achieving this.
- 4. Homelessness Prevention—The jurisdiction must describe its planned action steps over the next year to address the individual and families with children at imminent risk of becoming homeless.

5. Discharge Coordination Policy— Explain planned activities to implement a cohesive, community-wide Discharge Coordination Policy, and how, in the coming year, the community will move toward such a policy.

Program Year 4 Action Plan Special Needs response:

Scottsdale is an active participant in the Maricopa Association of Governments (MAG) Continuum of Care Task Force and shares responsibility of the regional solution to the problems of homelessness. Each year Scottsdale allocates funding to several categories of human services to address homelessness. The following table lists the resources and supportive services to meet the needs of those at risk of becoming homeless as well as those who are currently homeless.

SOURCES OF FUNDS FOR HOMELESS PREVENTION					
Agency Name	Program Description	Funding Category	Funding Source	FY 2013/14 Funding Allocation	Outcom e/ People served
Central Arizona Shelter Services (CASS)	Regional Single Adult Shelter Improvements	Emergency	CDBG	50,000	70
Central Arizona Shelter Services (CASS)	Regional Single Adult Shelter	Emergency	General Funds	52,250	70
Chrysalis Shelter for Victims of DV , Inc.	Transitional Housing Program	Transitional	General Funds	10,000	22
Chrysalis Shelter for Victims of DV, Inc.	Transitional Housing/Crisis Shelter	Transitional	CDBG	24,000	22
Concerned Citizens for Community Health	Emergency Rent/Mortgage & Gleaners Brown Bag Program	Emergency	Scottsdale Cares	37,400	301
Family Promise-Greater Phoenix	Emergency Shelter Program		CDBG	16,958	250
Family Promise-Greater Phoenix	Emergency Shelter Program	Emergency	Scottsdale Cares	21,420	250
Homeward Bound	Scattered-Sites Utility Assistance for Family Services Program	Transitional	Scottsdale Cares	4,050	45
Homeward Bound	Family Services Scattered Sites	Transitional	CDBG	17,000	45
A New Leaf	East Valley Men's Center	Emergency	General Funds	34,020	14
A New Leaf	La Mesita Family Homeless Shelter	Emergency	General Funds	21,427	35

	Regional Emergency Shelter Services	l-mergency	General Funds	7,500	13
•	Case Management and Adult Services		CDBG	17,500	24
			Total	\$313,525	1161*

<sup>\*</sup>Proposed outcome/people served is tentative contingent upon final funding allocations and contract negotiations.

## **Emergency Shelter Grants (ESG)**

(States only) Describe the process for awarding grants to State recipients, and a description of how the allocation will be made available to units of local government.

Program Year 4 Action Plan ESG response:

Scottsdale does not receive an ESG allocation.

#### COMMUNITY DEVELOPMENT

#### **Community Development**

\*Please also refer to the Community Development Table in the Needs.xls workbook.

- 1. Identify the jurisdiction's priority non-housing community development needs eligible for assistance by CDBG eligibility category specified in the Community Development Needs Table (formerly Table 2B), public facilities, public improvements, public services and economic development.
- 2. Identify specific long-term and short-term community development objectives (including economic development activities that create jobs), developed in accordance with the statutory goals described in section 24 CFR 91.1 and the primary objective of the CDBG program to provide decent housing and a suitable living environment and expand economic opportunities, principally for low- and moderate-income persons.

\*Note: Each specific objective developed to address a priority need, must be identified by number and contain proposed accomplishments, the time period (i.e., one, two, three, or more years), and annual Program Year 4 numeric goals the jurisdiction hopes to achieve in quantitative terms, or in other measurable terms as identified and defined by the jurisdiction.

Program Year 4 Action Plan Community Development response:

The following table lists non-housing CDBG allocations for the coming year to address goals established in the Five Year Strategic Plan.

CDBG Allocatio	OALE: Non-Housing ns to short term ctives.	High priority needs	accompli	evels and ishments ir-Four.
Agency Name Program Description		Con Plan Funding Priority Activity	FY 2013/14 Funding Allocation	Outcome/ people served
Big Brothers Big Sisters of Central AZ	Scottsdale Mentoring Program	Youth Services	8,500	35
Save the Family Foundation	Case Management and Adult Services	Family Services	17,500	24
STARS (Scottsdale Training and Rehab)	Osborn Employment Services	Handicapped/Disa bled Services	26,723	50
Tempe community Action Agency	Congregate Meals	Senior Services	23,602	680
Chrysalis Shelter for Victims of Domestic Violence, Inc.	Transitional Housing/Crisis Shelter	Transitional	24,000	22
Homeward Bound	Family Services for Scattered-Sites	Transitional	17,000	45
Family Promise of Greater Phoenix	Family Promise Emergency Shelter Program	Emergency	16,958	250
		Total	\$134,283	1106

## **Antipoverty Strategy**

Describe the actions that will take place during the next year to reduce the number of poverty level families.

Program Year 4 Action Plan Antipoverty Strategy response:

Year 4 actions to reduce the number of families in poverty include:

- Intake and case management,
- Food boxes,
- Utility assistance, and
- Emergency mortgage and rent assistance.

Long term strategies are additionally provided through the Section 8 Family Self-Sufficiency Program, the Vista Job Prep Program and case management and employment services that are provided by non-profit organizations.

Local non-profits including A New Leaf, Central Arizona Shelter Services (CASS), Chrysalis Shelter for Victims of Domestic Violence, Homeward Bound, Family Promise of Greater Phoenix, Florence Crittenton Services of Arizona, Save the Family Foundation of Arizona, and UMOM help stabilize households through emergency and transitional housing. These emergency and transitional housing services are also

accompanied by supportive resources and employment services.

The Section 8 Family Self-Sufficiency Program combines the resources of case management with career counseling and job coaching with longer term assistance through Section 8 Rental assistance to achieve economic independence. Family Self-Sufficiency also includes opportunities for further education, financial literacy, establishing Individual Development Accounts, Individual Development Empowerment Accounts and multiple forms of homeownership assistance with the results that some graduates become self-sufficient homeowners in the Community.

The City of Scottsdale also actively markets the Earned Income Tax credit to its citizens. Three City facilities, Via Linda Senior Center, Granite Reef Senior Center and Paiute Neighborhood Center, provided space and resources for AARP to provide free tax preparation.

### NON-HOMELESS SPECIAL NEEDS HOUSING

#### Non-homeless Special Needs (91.220 (c) and (e))

\*Please also refer to the Non-homeless Special Needs Table in the Needs.xls workbook.

- 1. Describe the priorities and specific objectives the jurisdiction hopes to achieve for the period covered by the Action Plan.
- 2. Describe how Federal, State, and local public and private sector resources that are reasonably expected to be available will be used to address identified needs for the period covered by this Action Plan.

Program Year 4 Action Plan Specific Objectives response:

The following table describes federal and local allocations of funding within the procurement authority of the City of Scottsdale to address goals for special needs populations.

NON-HOMELESS SPECIAL NEEDS/High Priority Needs				Funding accomplis for Year	hments
Agency Name	Program Description	Funding Category	Funding Source	FY 2013/14 Funding Allocation	Outco me/ People Served
Alzheimer's Assoc Desert SW Chapter	Scottsdale's Alzheimer's Program		Scottsdale Cares	16,000	600
Big Brothers Big Sisters of Central AZ	Pueblo Elementary Site- based program		Scottsdale Cares	4,500	25
Big Brothers Big Sisters of Central AZ	Scottsdale Mentoring Program	Youth	CDBG	8,500	35
Boys & Girls Club of Scottsdale	Operation Outreach		Scottsdale Cares	18,000	435
Community Bridges, Inc.	Crisis Care & Peer Support	Low-income	Scottsdale Cares	15,374	422

Community Legal Services	Removing Barriers to Justice for Low-income	Low-income	General Fund	16,625	27
Concerned Citizens for Community Health	Emergency rent/mortgage Brown bag program	Low-income	Scottsdale Cares	37,400	301
DUET Partners in Health & Aging	Volunteer Interfaith Caregivers Program	Elderly	General Funds	21,000	210
EMPACT Suicide Prevention Center, Inc.	Senior Peer Counseling	Elderly	General Funds	13,178	150
Foothills Community Foundation	Homebound Elders & Disabled	Elderly Disabled	Scottsdale Cares	13,875	148
Homeward Bound	Scattered sites utility assistance	,	Scottsdale Cares	4,050	45
Homeward Bound	Family Services for scattered sites	Family Services	CDBG	17,000	45
Jewish Family & Children's Service (JFCS)	JFCS Geriatrics (Home Based Program)	Elderly	General Funds	24,000	75
Scottsdale Training & Rehabilitation (STARS)	Cholla Employment Services & Work	Handicappe d/Disabled	Scottsdale Cares	9,381	40
Scottsdale Training & Rehabilitation (STARS)	Community Based Employment Program	Handicappe d/Disabled	CDBG	26,723	40
Tempe Community Action Agency (TCAA)	Scottsdale Senior Nutrition Program	Elderly	CDBG	23,602	680
			TOTAL	\$269,208	3,278

#### **Housing Opportunities for People with AIDS**

\*Please also refer to the HOPWA Table in the Needs.xls workbook.

- 1. Provide a Brief description of the organization, the area of service, the name of the program contacts, and a broad overview of the range/ type of housing activities to be done during the next year.
- 2. Report on the actions taken during the year that addressed the special needs of persons who are not homeless but require supportive housing, and assistance for persons who are homeless.
- 3. Evaluate the progress in meeting its specific objective of providing affordable housing, including a comparison of actual outputs and outcomes to proposed goals and progress made on the other planned actions indicated in the strategic and action plans. The evaluation can address any related program adjustments or future plans.
- 4. Report on annual HOPWA output goals for the number of households assisted during the year in: (1) short-term rent, mortgage and utility payments to avoid homelessness; (2) rental assistance programs; and (3) in housing facilities, such as community residences and SRO dwellings, where funds are used to develop

and/or operate these facilities. Include any assessment of client outcomes for achieving housing stability, reduced risks of homelessness and improved access to care.

- 5. Report on the use of committed leveraging from other public and private resources that helped to address needs identified in the plan.
- 6. Provide an analysis of the extent to which HOPWA funds were distributed among different categories of housing needs consistent with the geographic distribution plans identified in its approved Consolidated Plan.
- 7. Describe any barriers (including non-regulatory) encountered, actions in response to barriers, and recommendations for program improvement.
- 8. Please describe the expected trends facing the community in meeting the needs of persons living with HIV/AIDS and provide additional information regarding the administration of services to people with HIV/AIDS.
- 9. Please note any evaluations, studies or other assessments that will be conducted on the local HOPWA program during the next year.

Program Year 4 Action Plan HOPWA response:

The City of Scottsdale does not receive HOPWA funding.

#### **Specific HOPWA Objectives**

Describe how Federal, State, and local public and private sector resources that are reasonably expected to be available will be used to address identified needs for the period covered by the Action Plan.

Program Year 4 Specific HOPWA Objectives response:

The City of Scottsdale does not receive HOPWA funding.

## Other Narrative

Include any Action Plan information that was not covered by a narrative in any other section.

The chart below lists all City of Scottsdale projects funded with CDBG and HOME.

Outcomes → Objectives ♥	Availability/ Accessibility	Affordability	Sustainability
Suitable Living Environment	<ul> <li>Big Brothers Big Sisters (Scottsdale Mentoring Program)</li> <li>Chrysalis (Transitional Housing &amp; Crisis Shelter)</li> <li>TCAA (Senior Meals Program)</li> </ul>	<ul> <li>Homeward Bound (Transitional Housing &amp; Social Services)</li> <li>Save the Family (Case Management &amp; Supportive Services)</li> </ul>	Family Promise     of Greater     Phoenix (Family     Promise     Emergency     Shelter Program)
Decent Housing	<ul> <li>City of Scottsdale (Roof Replacement &amp; Repair Program)</li> <li>City of Scottsdale (Emergency Home Repair Program)</li> </ul>	<ul> <li>City of Scottsdale (Housing Rehabilitation Program)</li> <li>Save the Family (Affordable Rental Movement)</li> <li>Newtown Community Development Corporation (Scottsdale Community Land Trust)</li> </ul>	Central Arizona Shelter Services, Inc. (CASS Regional Single Adult Shelter Improvements)
Creating Economic Opportunity	STARS     (Community Based     Employment     Program)		

#### **Fair Housing Choice**

Progress has been made in the area of fair housing education for Scottsdale residents. Through publicized seminars, inter-agency partnerships with fair housing providers and one-on-one contact, more residents have been educated about fair housing and their rights.

The Scottsdale Analysis of Impediments to Fair Housing Choice (AI) was completed and submitted to Housing & Urban Development (HUD) on April 20, 2011. The AI is a required element of the 5-Year Consolidated Plan and is the completion of a study of impediments to fair housing choice for an entitlement jurisdiction. The study entailed gathering data from various sources and the distribution of a fair housing survey within the community to identify areas of concern. The chart below summarizes perceived impediments to fair housing within Scottsdale's jurisdiction and the measures planned to address them.

IMPEDIMENT TO BE ADDRESSED	GOAL	STRATEGY TO MEET THE GOAL	RESPONSIBLE ENTITIES ASSIGNED TO MEET GOALS	PROPOSED INVESTMENT	PERFORMANCE MEASURE
Lack of education on fair housing rights, how to file a fair housing complaint,	Fair Housing education & planning in various mediums	Provide at least two educational opportunities each year on the what-and-how of	City of Scottsdale Fair Housing Coordinator	\$1,200 per year	The number and percent of people who report awareness of fair housing rights
what the protected classes are and predatory lending methods		fair housing.  Continue as a member of the Arizona Fair Housing Partnership.	City of Scottsdale Fair Housing Coordinator	\$1,100 per year	Seminars Conducted  Level of participation in the Arizona Fair Housing Partnership
City wide lack of understandin g of "reasonable accommodati on" and the rights, obligations and responsibilitie s related to fair housing and the Americans	Improve general understandin g of obligations and responsibilitie s of providing reasonable accommodati ons	Fair Housing/ADA Coordinator to create educational materials on "reasonable accommodati on."	City of Scottsdale Fair Housing/AD A Coordinator and Community Assistance Office	\$1,000 per year	Number of people and city staff who receive information or training in "reasonable accommodation" exploration of documentation of web site visits/ADA downloads or courses completed on line

IMPEDIMENT TO BE ADDRESSED	GOAL	STRATEGY TO MEET THE GOAL	RESPONSIBLE ENTITIES ASSIGNED TO MEET GOALS	PROPOSED INVESTMENT	PERFORMANCE MEASURE
with Disabilities Act (ADA)					
Newly constructed rental units do not always comply with the Arizona Fair Housing Act as it pertains to accessibility for persons with disabilities	Reduce the number of newly constructed rental units that do not comply with the Arizona Fair Housing Act to zero	Increase efforts to advise architects and developers of the design implications of the Arizona Fair Housing Act	City of Scottsdale One Stop Shop	\$1,000	Number and percent of multifamily units built in compliance with the Arizona Fair Housing Act  Number of referrals or advisement sessions held with architects and builders
Different terms and conditions in securing housing still problematic for families with children, persons with disabilities and low-income Black/African American and American Indian households.	Determine the extent to which minorities, persons with disabilities, and families with children are subject to different terms and conditions for housing.	Contract with fair housing provider agencies for fair housing support and testing.  Continue to use database to log all requests for fair housing services, assessment of service need, action taken, and outcome.	City of Scottsdale Community Assistance Office and Fair Housing Coordinator along with Southwest Fair Housing Council  City of Scottsdale Fair Housing/AD A Coordinator	\$500 per year	Number of referrals to the Attorney General's office or other fair housing enforcement agencies  Successful outcome of referrals  Record of contacts and request for services
NIMBY attitudes and attitudes of landlords and neighbors continue to impact housing choice especially for	Increase community acceptance and improve levels of tolerance among residents.	Participate with regional efforts to inform people of the value of workforce housing to the health of the community.	City of Scottsdale Community Assistance Office , Fair Housing/AD A Coordinator and other City	\$800 per year	Participation in regional public information ventures.  Partnerships formed by city departments to address noted issues

IMPEDIMENT TO BE ADDRESSED	GOAL	STRATEGY TO MEET THE GOAL	RESPONSIBLE ENTITIES ASSIGNED TO MEET GOALS	PROPOSED INVESTMENT	PERFORMANCE MEASURE
people with disabilities with the need for services in relations to a disability.		Seek partnerships with other City departments that have a direct impact in this area	department s to include zoning and planning		
Lack of knowledge in regards to affordable public transportatio n to assist housing and employment opportunities.  Lack of affordable housing.	Improve transportation resources and information distribution as they relate to live-work opportunities for people.	Provide written fair housing material to largest employment entity in jurisdiction.  Continue to develop new transportatio n resources to link workforce housing opportunities and job opportunities.	City of Scottsdale Transportati on Department And Fair Housing/AD A Coordinator  Provision of materials by Community Assistance Office	\$1,000	Increased ridership of free or reduced fare transportation provided by the City  Record of distribution of fair housing and transportation information to employees of major employment groups in jurisdiction. (Scottsdale Air Park)  City Line communication